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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Charles D. Lanier et al.

Group Art Unit: 2122

Application No. : 09/375,867

Filed : August 17, 1999

Reissue of

U.S. Patent No. : 5,103,498

For : INTELLIGENT HELP SYSTEM

Examiner : Todd Ingberg

RECEIVED

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Technology Center 2100

REISSUE APPLICATION

ESTABLISHMENT OF RIGHT OF ASSIGNEE TO TAKE ACTION

AND

POWER OF ATTORNEY

United States Patent and Trademark Office

P.O. Box 2327

Arlington, Virginia 22202

Dear Sir:

The undersigned is empowered to act on behalf of the assignees below (the "Assignees").

The original assignments are recorded as follows:

An assignment from the inventors to Tandy Corporation for U.S. Patent Application No. 07/562,046 was recorded at Reel 5440, Frame 563. An assignment from Tandy Corporation to AST Research, Inc., was recorded at Reel 6847, Frames 109-117. The patent rights for U.S. Patent No. 5,103,498 and Reissue Application No. 08/223,620 were transferred by assignment from AST Research, Inc., to AST Innovations, Inc., which assignment is recorded at Reel 7492, Frame 0025. AST Innovations, Inc., was liquidated and all assets, including U.S. Patent No. 5,103,498, U.S. Patent Number RE37,431, Reissue Application No. 08/223,620, and the present application, were conveyed to ARI Service, Inc., by Adoption of Resolutions by Written Consent of Board of Directors of AST Innovations, Inc., and the attached Bill of Sale, which were submitted for recordation to the Assignment Division of the U.S. Patent and Trademark Office on May 15, 2002. ARI Service, Inc., assigned U.S. Patent No. 5,103,498, U.S.

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Patent Number RE37,431, Reissue Application No. 08/223,620, and the present application, to Samsung Electronics America, Inc., which assignment was submitted for recordation to the Assignment Division of the U.S. Patent and Trademark Office on May 21, 2002. Samsung Electronics America, Inc., assigned U.S. Patent No. 5,103,498, U.S. Patent Number RE37,431, Reissue Application No. 08/223,620, and the present application to **Samsung Electronics Co., Ltd.**, which assignment was submitted for recordation to the Assignment Division of the U.S. Patent and Trademark Office on May 29, 2002.

These Assignments, true copies of which are attached hereto, represent the entire chain of title of this invention from the Inventors to the Assignee.

I declare that all statements made herein are true, and that all statements made upon information and belief are believed to be true, and further, that these statements were made with the knowledge that willful, false statements and the like so made are punishable by fine or imprisonment, or both, under 18 U.S.C. § 1001, and that willful, false statements may jeopardize the validity of the application, or any patent issuing thereon.

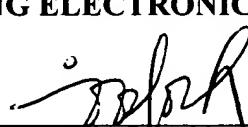
The undersigned hereby appoints the registrants of Knobbe, Martens, Olson & Bear, LLP, 620 Newport Center Drive, Sixteenth Floor, Newport Beach, California 92660, Telephone (949) 760-0404, **Customer No. 20,995**, as its attorneys with full power of substitution and revocation to prosecute this application and to transact all business in the U.S. Patent and Trademark Office connected herewith. This appointment is to be to the exclusion of the inventor(s) and his attorney(s) in accordance with the provisions of 37 C.F.R. § 3.71.

Please use **Customer No. 20,995** for all communications.

SAMSUNG ELECTRONICS CO., LTD

6/12/02

Date



Yong Soon Ihm, Senior Manager